

Another great year!

Pilots cast thousands of votes and chose their favorite FBOs, ATC Towers & Centers, and CBP locations. Congratulations to all of our winners! Our pilots couldn't do their jobs without your support!



2013

MERIDIAN

#1 U.S. FBO, #1 Northeast U.S. FBO



Anthony Banome (above center) of Meridian accepted the #1 U.S., #1 Northeast U.S. FBO Pilots' Choice trophy from Sarah Wilson of FltPlan.com at the NBAA Regional Forum in White Plains.

Sarah Wilson (center) of FltPlan.com presented the trophy for #1 Caribbean FBO to Odyssey Aviation's Zelda Evans, Guest Services Manager (left) and Jill Case, Director of Marketing and Branding (right).

ODYSSEY

#1 Caribbean FBO



FltPlan.com 

WILSON AIR CENTER

Top Small FBO Chain

In addition to earning the top Small FBO Chain spot, Wilson Air Center's individual FBO locations earned the following accolades:

- Memphis, KMEM – #9 U.S. FBO, #3 Southeast U.S. FBO, Top 25 Star FBO
- Chattanooga, KCHA – Top 50 U.S. FBO
- Charlotte, KCLT – #10 U.S. FBO, #4 Southeast U.S. FBO
- Houston, KHOU – #21 U.S. FBO



Wilson Air Center – Memphis staff members proudly display the awards for Wilson Air Center's Memphis location. From left to right, Lindsey Chambers - CSR, Kourtney Little - CSR, Jason Downs – Line Supervisor, Tyrone Tidwell - Concierge.

The painting in the background is the original Memphis Belle B-17 painting, on display at Wilson Air Center – Memphis.



The Chattanooga Customer Service team (above) was voted a Top 50 U.S. by FltPlan users who appreciate their attention to detail and unwavering focus on customer service.



Dave Ivey, Vice President (above left) and Bob Wilson, President and Founder (above right) have expanded the chain to its current 4 locations and secured Wilson's reputation for excellence.



BANYAN AIR SERVICE



2013

#3 U.S. FBO, #1 Southeast U.S. FBO
#3 Star FBO

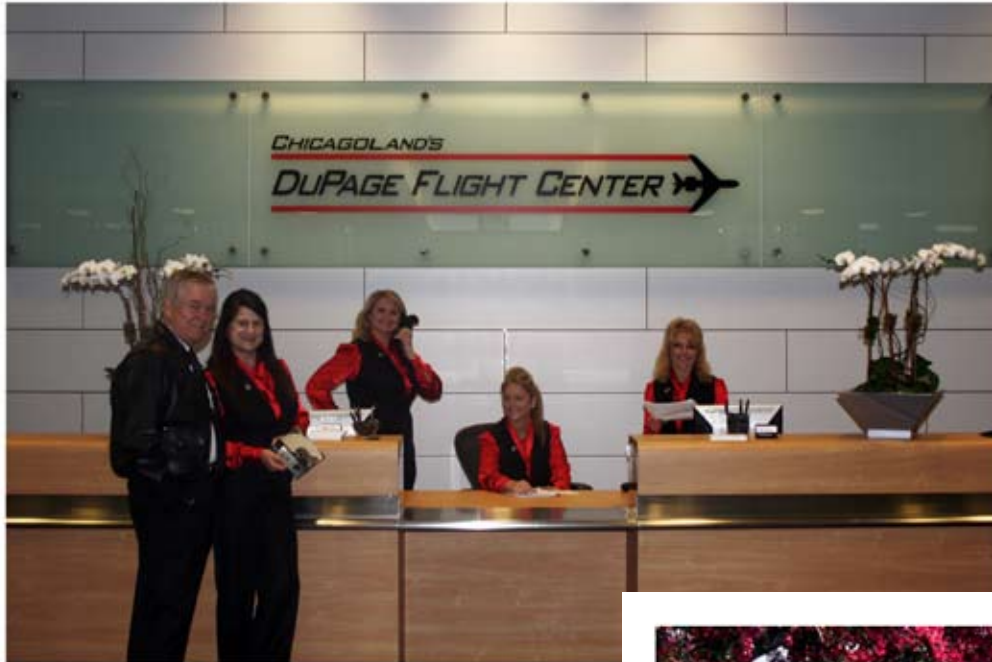


Banyan was on hand to accept their trophy for #3 U.S. FBO, #1 Southeast U.S. FBO. Sarah Wilson (left) and Lisa Kessler (right) of FltPlan.com presented the trophy at the NBAA regional forum in June. Banyan also earned the #3 Star FBO spot in the survey this year.

FltPlan.com 

DUPAGE FLIGHT CENTER

Top 50 U.S. FBO, #4 East Central U.S. FBO



DuPage Flight Center boasts a great location and an array of professional amenities and services. This, along with their friendly and attentive customer service reps, has made them a top FBO with FltPlan.com users.



U.S. CUSTOMS & BORDER PROTECTION



2013

Fort Lauderdale/Hollywood Airport, #2
Fort Lauderdale Executive Airport, #3



The dedicated U.S. Customs and Border Protection agents at Fort Lauderdale Executive Airport KFXE (left), and Fort Lauderdale/Hollywood Airport KFLH (below) secured the #2 and #3 spots in this year's survey.

Many thanks, along with votes of appreciation, from FltPlan.com users for their dedication and service.



FltPlan.com 

MARATHON JET CENTER

Top 25 Star FBO



Star Award winner Marathon Jet Center offers a beautiful setting and a team of highly professional customer service reps. Marathon specializes in making the trip to the beautiful Florida's Keys as seamless and enjoyable as possible.



EPPS AVIATION



2013

#7 U.S. FBO
#2 Southeast U.S. FBO
Top 25 Star FBO



Part of the 170-strong who take the Epps Aviation experience “Above & Beyond” are (from left to right) Sophia Beale, Nick Potgieter, Megan Stewart, Pat Epps, Cindi Plott, German Cienfuegos, Jeff Donahoo, and Oscar Ruis. Epps spans a total of 21 acres at KPDK and has built their reputation as a world-class FBO by offering true Southern hospitality for over 40 years.

FltPlan.com 

PREFERRED JET CENTER

Top 50 U.S. FBO



Preferred Jet Center at KRYV placed among the Top 50 of all U.S. FBOs in this year's survey. The team is passionate about aviation and focuses on building long-term relationships with their customers.



J.A. AIR CENTER



2013

Top 25 Star FBO



In just over two years, J.A. Air Center's location at Aurora Airport has grown in popularity and gained recognition for its dedication to excellence. The FBO earned a Top 25 Star FBO spot in this year's survey.

2 0 1 3

WINNERS

Top 50

U. S. F B O s

1	Meridian	KTEB
2	Business Jet Center	KDAL
3	Banyan Air Service	KFXE
4	Texas Jet	KFTW
5	Executive Air	KGRB
6	Million Air	KADS
7	Epps Aviation	KPDK
8	X Jet	KAPA
9	Wilson Air Center	KMEM
10	Wilson Air Center	KCLT
11	Hangar 10	KMKC
12	Galaxy Aviation	KPBI
13	Destin Jet	KDTS
14	Million Air	KHOU
15	Denver Jet Center	KAPA
16	Million Air	KSAT
17	Tampa Jet Center	KTPA
18	Jet Aviation	KPBI
19	Global Select	KSGR
20	Panorama Flight Service	KHPN
21	Wilson Air Center	KHOU
22	Miami Executive Aviation	KOPF
23	Sheltair Aviation	KFLL
24	Atlantic Aviation	KLAS
25	Atlantic Aviation	KMDW

Continued on Page 2

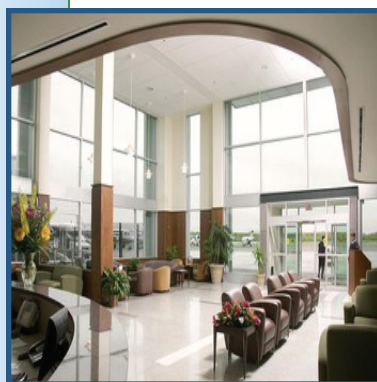


PILOTS' CHOICE AWARDS™

BEST YEAR EVER!

This year our pilots cast more votes than ever. We garnered over 37% more ballots than last year. With over 120,000 active pilots on our site, FltPlan.com truly represents over 65% of all business aviation. Winners were determined in the following categories:

- U.S. FBOs
- U.S. FBOs by Region
- Star & Ace FBOs
- Small FBO Chains
- Large FBO Chains
- Canadian FBOs
- Mexican FBOs
- Caribbean FBOs
- ATC Center
- ATC Tower
- Customs & Border Protection

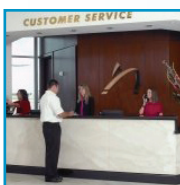


Meridian Teterboro was voted #1 U.S. FBO for the fourth time.

CONGRATULATIONS TO ALL!



#1 US FBO, Meridian at KTEB.



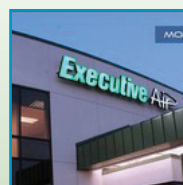
#2 US FBO, Business Jet Center at KDAL.



#3 US FBO, Banyan Air Service at KFXE.



#4 US FBO, Texas Jet at KFTW.



#5 US FBO, Executive Air at KGRB.



PILOTS'
CHOICE
AWARDS™

Top 50

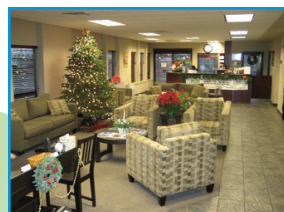
U. S. F B O S

26	National Jets	KFLL
27	TAC Air	KAPA
28	Jet Aviation	KTEB
29	Galaxy FBO	KCXO
30	Atlantic Aviation	KAUS
31	Scottsdale AirCenter	KSDL
32	Showalter Flying Service	KORL
33	Landmark Aviation	KNEW
34	Million Air	KIND
35	DuPage Flight Center	KDPA
36	Vail Valley Jet Center	KEGE
37	Jetscape Services	KFLL
38	Henriksen Jet Center	KEDC
39	TAC Air	KSLC
40	Landmark Aviation	KSDL
41	ProJet Aviation	KJYO
42	Wilson Air Center	KCHA
43	Naples Airport Authority	KAPF
44	Tradition Aviation	KTRM
45	Million Air	KTLH
46	Stuart Jet Center	KSUA
47	Monterey Jet Center	KMRY
48	Million Air	KHPN
49	Fargo Jet Center	KFAR
50	Preferred Jet Center	KRYY

Regional Winners

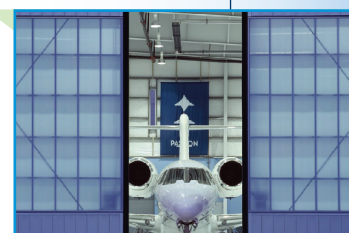
Northwest

1	Galvin Flying Service	KBFI
2	Clay Lacy Aviation	KBFI
3	AeroFlight Executive Services	KBFI
4	Western Aircraft	KBOI
5	Yellowstone Jet Center	KBZN



Southwest

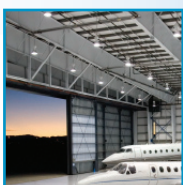
1	X Jet	KAPA
2	Denver Jet Center	KAPA
3	Atlantic Aviation	KLAS
4	TAC Air	KAPA
5	Scottsdale Air Center	KSDL



#6 US FBO, Million Air at KADS



#7 US FBO, EPPS Aviation at KPDK



#8 US FBO, X Jet at KAPA



#9 US FBO, Wilson Air Center at KMEM



#10 US FBO, Wilson Air Center at KCLT



Regional Winners

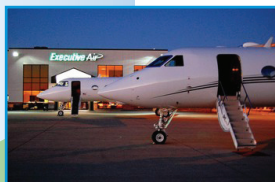
North Central

1	Hangar 10	KMKC
2	Fargo Jet Center	KFAR
3	Aero Charter Jet Center	KSUS
4	TAC Air	KOMA
5	Signature Flight Support	KSTP



East Central

1	Executive Air	KGRB
2	Atlantic Aviation	KMDW
3	Million Air	KIND
4	DuPage Flight Center	KDPA
5	Wisconsin Aviation	KMSN



Northeast

1	Meridian	KTEB
2	Panorama Flight Service	KHPN
3	Jet Aviation	KTEB
4	ProJet Aviation	KJYO
5	Million Air	KHPN



Southeast

1	Banyan Air Service	KFXE
2	Epps Aviation	KPDK
3	Wilson Air Center	KMEM
4	Wilson Air Center	KCLT
5	Galaxy Aviation	KPBI



South Central

1	Business Jet Center	KDAL
2	Texas Jet	KFTW
3	Million Air	KADS
4	Million Air	KHOU
5	Million Air	KSAT



2013

Pilots' Choice Star FBO award winners are determined using votes received and airport arrival data to generate a ranking that takes into account the traffic at an airport and the amount of competition on the field.

The ACE award recognizes those FBOs who received the most votes at airports with less than 3,100 arrivals per year. Congratulations to all of the winners in these categories.

Ace FBOs

U. S. F B O s

1	Galaxy FBO	KCXO
2	Henriksen Jet Center	KEDC
3	ProJet Aviation	KJYO
4	Tradition Aviation	KTRM
5	Redbird Skyport	KHYI

Henriksen Jet Center at KEDC, #2 ACE FBO



Tradition Aviation at KTRM, #4 ACE FBO



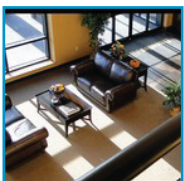
Galaxy FBO at KCXO, #1 ACE FBO



ProJet Aviation at KJYO, #3 ACE FBO.



Redbird Skyport at KHYI, #5 ACE FBO



#1 Star FBO, Executive Air at KGRB



#2 Star FBO, Texas Jet at KFTW



#3 Star FBO, Banyan Air Service at KFXE.



#4 Star FBO, Redbird Skyport at KHYI.



#5 Star FBO, Galaxy FBO at KCXO.



#6 Star FBO, Business Jet Center at KDAL.

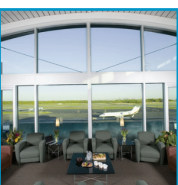


#7 Star FBO, JFI Jet Center at KLGB.

Star FBOs

U. S. F B O s

1	Executive Air	KGRB
2	Texas Jet	KFTW
3	Banyan Air Service	KFXE
4	Redbird Skyport	KHYI
5	Galaxy FBO	KCXO
6	Business Jet Center	KDAL
7	JFI Jet Center	KLGB
8	Meridian	KTEB
9	Capital City Jet Center	KTZR
10	X Jet	KAPA
11	AirFlite	KLGB
12	Hangar 10	KMKC
13	Destin Jet	KDTS
14	Denver Jet Center	KAPA
15	Marathon Jet Center	KMTH
16	Panorama Flight Service	KHPN
17	Million Air	KADS
18	General Aviation Services	KCXO
19	APP Jet Center	KHEF
20	J.A. Air Center	KARR
21	Monterey Jet Center	KMRY
22	Nashua Jet Aviation	KASH
23	Wilson Air Center	KMEM
24	Sheltair Aviation	KFLL
25	Epps Aviation	KPDK



#8 Star FBO, Meridian at KTEB.



#9 Star FBO, Capital City Jet Center at KTZR.



#10 Star FBO, X Jet at KAPA.



Top Canadian FBOs

1	Skyservice	CYYZ
2	Gateway	CYHZ
3	Million Air	CYVR
4	Landmark	CYYZ
5	Irving FBO	CYQX



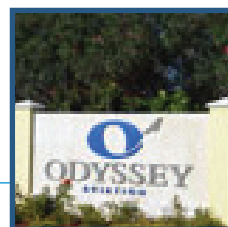
Top Mexican FBOs

1	CSL International	MMSL
2	Uvavemex	MMTO
3	Asertec	MMTO
4	Asur	MMUN
5	Uvavemex	MMSD



Top Caribbean FBOs

1	Odyssey	MYNN
2	Bohlke Int'l. Airways	TISX
3	Executive Flight Support	MYNN
4	Million Air	TJIG
5	Provo Air Center	MBPV





St. Lucie County International Airport, KFPR was voted #1 U.S. Customs & Border Patrol.



KFXE Fort Lauderdale Executive Airport was a repeat winner earning the #1 ATC Tower spot in this year's survey.

Best ATC Towers

1	Fort Lauderdale Executive Airport	KFXE
2	Dallas Love Field	KDAL
3	Teterboro	KTEB
4	Addison Airport	KADS
5	Fort Lauderdale/Hollywood Airport	KFLL
6	Spirit of St. Louis	KSUS
7	William P. Hobby Airport	KHOU
8	Centennial Airport	KAPA
9	Concord Regional Airport	KJQF
10	Dekalb-Peachtree Airport	KPDK

Best U.S. Customs & Border Protection

1	St. Lucie County International Airport	KFPR
2	Fort Lauderdale/Hollywood Airport	KFLL
3	Fort Lauderdale Executive Airport	KFXE
4	Wilmington International Airport	KILM
5	Palm Beach International Airport	KPBI
6	Opa-Locka Executive Airport	KOPF
7	Laredo International Airport	KLRD
8	Brownfield Municipal Airport	KSDM
9	Teterboro	KTEB
10	Bangor International Airport	KBGR

2 0 1 3



Wilson Air Center, with 4 locations, earned First Place honors in the Small FBO Chain category.

Best ATC Centers

- 1 **HOUSTON**
- 2 ATLANTA
- 3 FORT WORTH
- 4 MIAMI
- 5 JACKSONVILLE



Congratulations to Houston ARTCC who moved from the #3 spot last year to #1 this year.



SMALL FBO Chains

10 or Fewer Locations

1	
2	
3	
4	

LARGE FBO Chains

More Than 10 Locations

1	
2	
3	
4	
5	
6	